# FOCUS ON Created by Pro Progressio

### Kielce



**4**/<sub>City</sub>

5/ Education

6/ Transport

14/ Real Estate

16/ Business

18/ Salaries

20/Culture, entertainment, recreation

### 'Admission



Monika Grzelak Team Leader I Centre for Investments, PAIH

Kielce has built its presence on the map of Poland's business services sector as a city which is an attractive alternative to larger centers.

The capital of Świętokrzyskie region is actively responding to new investments and the related market demand for employees, as evidenced in recent years by the implementation of a number of investments supporting staff training tailored to the needs of local entrepreneurs. In 2020, the CK Technik Vocational Training Center was established, which, as of September, enables the improvement of qualifications in the metal, mechanical, electrical and IT industries, giving the possibility of learning and supplementing skills to students of Kielce schools, but also to adults. Also this year, the Kielce University of Technology launched the Świętokrzyskie

Region's Intelligent Specialization Science and Implementation Center, the aim of which is to strengthen cooperation between science and business, as well as the broadly understood development of the region, based on new technologies. In response to the demand for specialists from the labor market, the Kielce University of Technology launched new study programs, including Industrial IT and Teleinformatics.

PAIH's experience shows that it is the availability of qualified staff that is the main factor in choosing a location in the modern services sector. Taking into account the involvement of the city authorities and local universities in creating the potential of the labor market, one should expect further inflow of BSS investments to Kielce.



Wiktor Doktór CEO, Pro Progressio

Kielce - the capital of the Świętokrzyskie Voivodeship has been associated with Kielce Fairs for many years. It is here that every year many industries meet at trade fairs, congresses and other business events, including those related to the business services sector.

The pandemic year limited trade fair activities, but did not limit the activities of BSS companies in Kielce. It is here that companies such as Transition Technologies, Medicover, Telbridge or even Altar Contact Center and CCIG have their offices and operating centers. Kielce has been proving for years that as a regional city it is a good location for IT, call center or financial

centers, and this is quite an interesting set of companies showing the variety of businesses that are and can be managed in the capital of Świętokrzyskie Voivodeship.

Located next to the main highway connecting Warsaw and Krakow, Kielce is a city that can be quickly reached from the two largest centers of the BSS sector in Poland.

A city of services, a city of fairs, an IT city, a city that is developing and more and more open to the business services sector - this is the City of Kielce.

I invite you to read the Focus on Kielce report and a to analyse deeper the investment potential of this city.







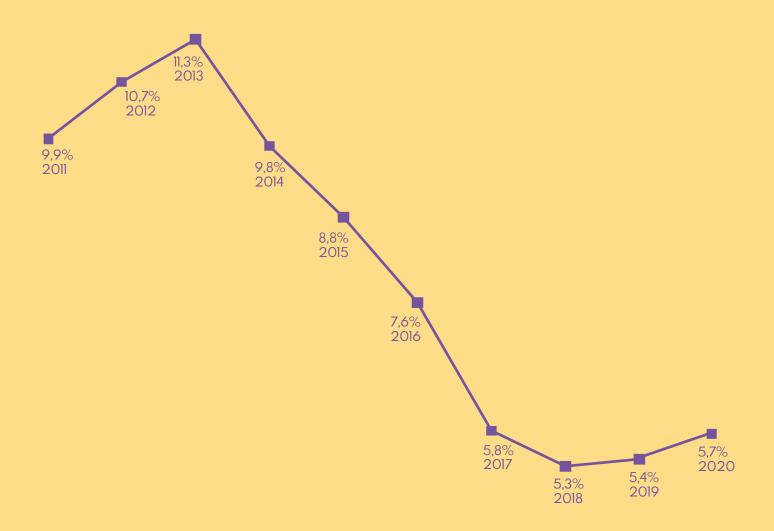


# 109,45 km<sup>2</sup>

Town area

194 852

Population

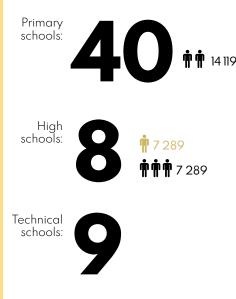


### 'Education

Kindergartens
33 public kindergartens
27 private kindergartens
including 8 multilingual

Universities
2 public universities

**8** private universities



Ť	SUBJECTS*	Ť
475	philology (foreign languages)	105
3 631	administration, business and law	1085
1150	IT/ICT	210
1 917	engineering and technology	527
1801	architecture and construction	635

**†††** 19 072



<sup>\*</sup>data for Świętokrzyskie region

### **Transport**





399 Number of taxis6 PLN Initial charge2 PLN Cost per 1 km



60 Day bus lines2 Night bus lines



### **Public Transport tickets**

PLN 3.4 Normal ticket price PLN 11 One-day ticket price PLN 100 Monthly ticket price



### Roads

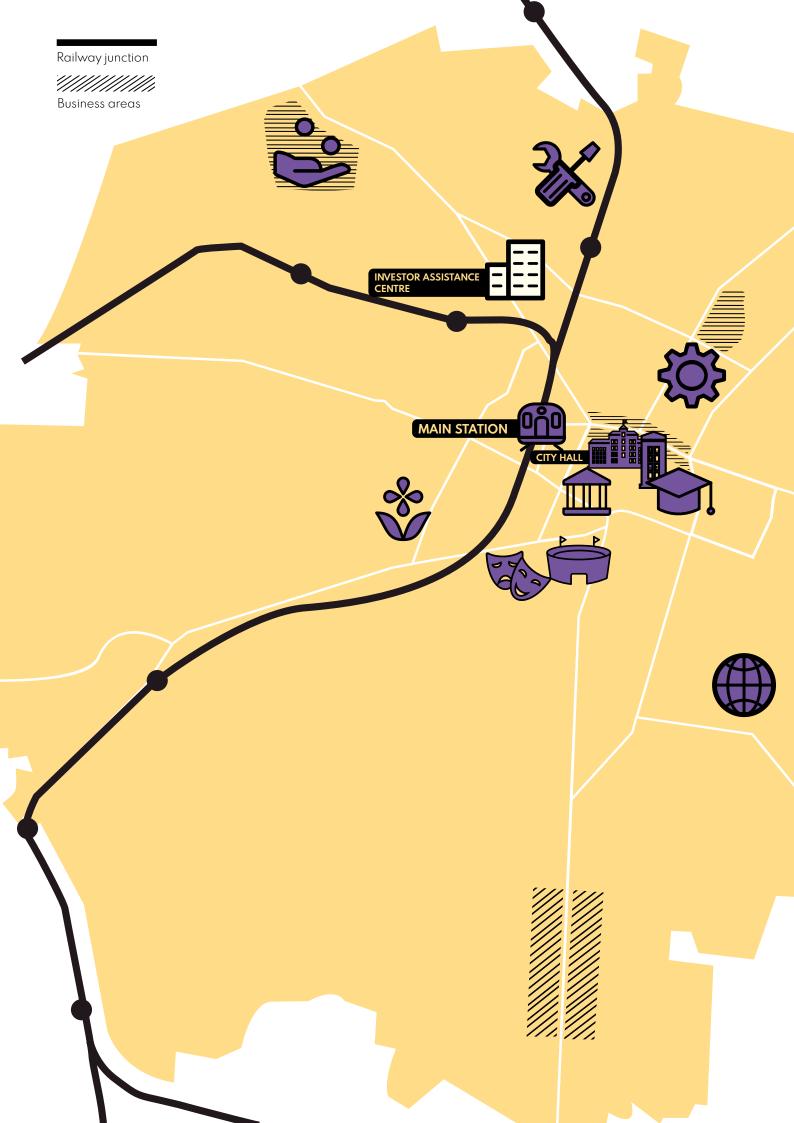
- 2 Express ways
- **5** Regional roads
- 3 National roads

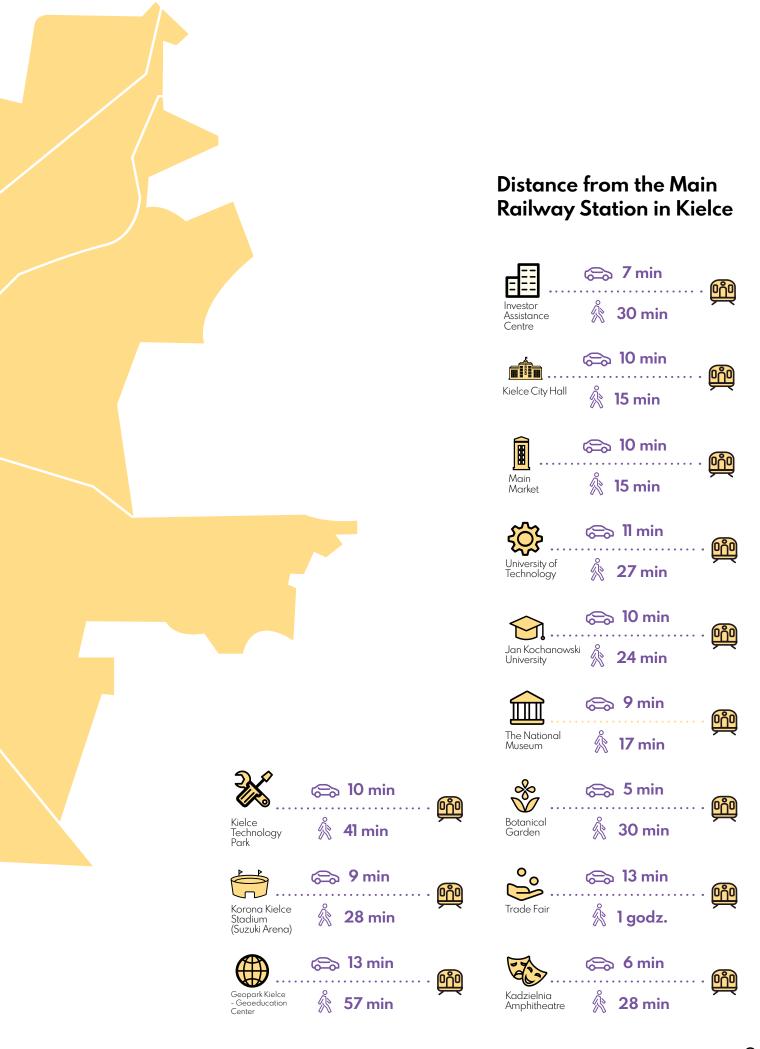


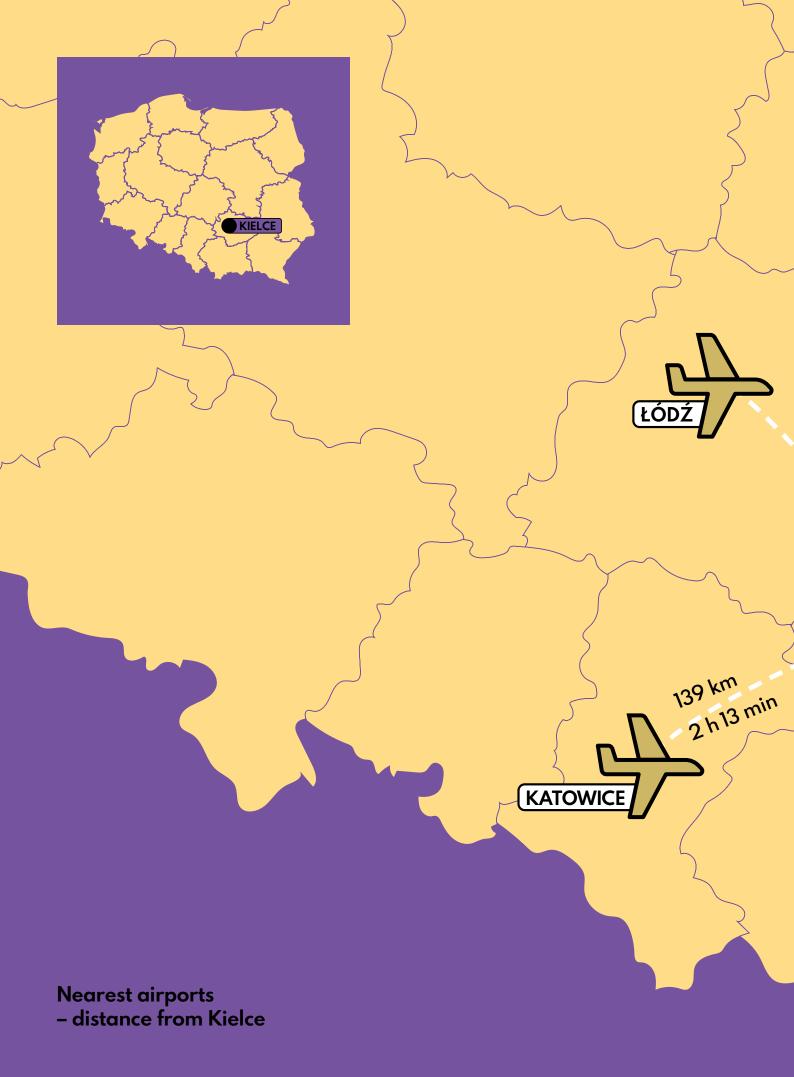
Length of bicycle routes

### Distance from Kielce to other cities:

	Warsaw		179 km
	Wrocław	•••••	346 km
	Poznań	•••••	362 km
	Szczecin	•••••	625 km
	Łódź	•••••	152 km
	Bydgoszcz	7	364 km
	Katowice		155 km
	Kraków	•••••	116 km
	Rzeszów	•••••	157 km
	Gdańsk	•••••	468 km
	Berlin	•••••	624 km
_	Hamburg	•••••	904 km
	Prague	•••••	615 km
	Minsk		654 km
	Kiev	•••••	766 km
	Moscow		1366 km
	Vilnius		635 km













6	Alicant	e

Amman

Amsterdam

Athens

Barcelona

Barcelona Girona

Bari

+ Basel

Belfast

## Bergen

Berlin Tegel

Billund

Birmingham

Bologna

Bordeaux

Bournemouth

Bristol

Brussels

Brussels Charleroi

Budapest

Bucharest

Burgas

Cagliari

Chania

Kharkiv

Chicago

Doncaster Sheffield

Dortmund

Dubai

Dublin

Dubrovnik

Dusseldorf

East Midlands

Edinburgh

Eindhoven

Frankfurt

Gdańsk

+ Geneva

Glasgow

Goteborg Landvetter

Gran Canaria

Hamburg

**Helsinki** 

Catania

Kyiv Boryspol

Kyiv Zhuliany

Copenhagen

<del>∷ :</del> Kutaisi

Lamezia Terme

**S** Larnaka

Leeds Bradford

**Liverpool** 

Lisbon

London Gatwick

London Heathrow

London Luton

London Stansted

London Stanste

Lourdes

Lviv

Lyon

Madrid

Palma de Mallorca

Malaga

Malmo

Malta

Manchester

Marseille

Milan Bergamo

Milan Malpensa

Munich

Naples

Newcastle 1

Nice

Nuremberg

Odesa

Olsztyn-Mazury

Oslo

Slo Torp

Paphos

Paris Beauvais

Paris Charles de Gaulle

Pescara

Pisa

Porto

Prague

Reykjavik

Rimini

Rome Ciampino

Rome Fiumicino

Thessaloniki

Seville

Shannon

Stavanger

Stuttgart

Szczecin

Stokholm Arlanda

Stokholm Skavsta

Tel Aviv

Tenerife

**Trondheim** 

+ Turku

Turin

Valencia

Warsaw

Venice Treviso

Vienna

Zadar

+ Zurich



### **'Real Estate**

### Offices

Total existing A/B+ Class office space	93 400 sq m
Total A/B+ Class office space planned	13 000 sq m
A/B+ Class office spaces	18
Planned A/B+ Class office spaces	1
Minimum rent in A/B+ Class	PLN 25 / sq m
Maximum rent in A/B+ Class	PLN 60 / sq m
Average services fees in A/B+ Class	PLN 18 / sq m

### Selected office spaces

BUILDING	ADDRESS	OWNER	TOTAL EXISTING SPACE	TOTAL PLANNED SPACE
Kieleckie Centrum Biznesu	Solidarności 34	City Core	21 000 sq m	-
Astra Park	Solidarności 36	Echo Investment	16 200 sq m	-
Golden Tower	Zagnańska 61	Kolporter	7 625 sq m	-
Orange Inc & Skye Inc.	Olszewskiego 6	KPT	6 310 sq m	-
Apollo VIP	Warszawska 21	Apolloplast	5 400 sq m	-
Aqua	aleja IX Wieków 6	Budar	5 025 sq m	-
Zagnańska 119	Zagnańska 119	Grupa Kapitałowa MAC	-	13 000 sq m

### Warehouses

Total existing warehouse space	95 177 sq m
Total planned warehouse space	41 463 sq m
Avarage rent in warehouses (city and environs)	EUR 3,30 - 3,50 / sq m

### Selected warehouses

BUILDING	ADDRESS	DEVELOPER	TOTAL EXISTING SPACE	TOTAL PLANNED SPACE
Panattoni Park Kielce	Malików 147, 25-639 Kielce	Panattoni Park Europe	48 740 sq m	16 500 sq m
7R Park Kielce	Logistyczna 9, 26-060 Chęciny	7R SA	46 437 sq m	24 963 sq m

### **Shopping malls**

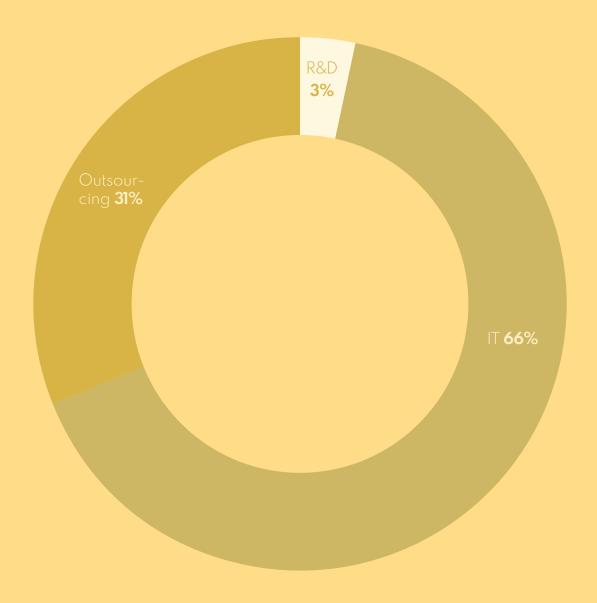
Number of shopping malls	4
Total existing space	157 800 sq m
Total empty space	3 560 sq m
Average rents in prime spaces	EUR 24-26 / sq m

### Selected shopping malls

BUILDING	ADDRESS	DEVELOPER/ OWNER	TOTAL EXISTING SPACE
Power Park Kielce	Radomska 20C	Metro/Chariot Group/EPP	37 000 sq m
Galeria Echo Kielce	Świętokrzyska 20	Echo Investment/ EPP	70 000 sq m
Galeria Korona	Warszawska 26	Church Land Development/ MGC Inwest	34 100 sq m
Pasaż Świętokrzyski	Massalskiego 3	Echo Investment/ Catalyst Capital	16 700 sq m

Source: Cushman & Wakefield

### /Business



Type of operation

### Outsourcing centres using foreign languages

Polish: 29

English: 8

German: 1

COMPANY	TYPE
Al Forcel	IT
Albit	IT
Altar Contact Center Sp. z. o.o.	IT
APR System	IT
BC&O Polska Sp. z o.o. sp.k.	Outsourcing
Biurex	Outsourcing
BPO Center Poland	Outsourcing
Business Impel Solutions	Outsourcing
Call Center Inter Galactica	Outsourcing
Comarch	IT
Complex Computers Sp. z o.o.	IT
CoSurfing.net	IT
CSK ZETO S.A.	IT
Exentis Software	IT/ICT
GeNeo	Outsourcing
Infonetax	IT
Infover S. A.	IT
Inwex jednostka innowacyjno- -wdrożeniowa	R&D
Iris Telecommunication Poland Sp. z o.o.	IT
Medicover Sp. z o.o.	IT
MasterBorn	ITO
MJ Systems	IT
Nitro Digital	IT
Onwelo	IT
PT-I "ZUBIX" Sp. z o.o.	IT
Telbridge Sp. z o.o.	Outsourcing
Tele-Promo	Outsourcing
Transition Technologies	IT
Wirtuale	IT

### Institutions supporting entrepreneurship

- Investor Assistance Centre of the Kielce City Hall
- · Kielce Technology Park
- · EPRD Office for Economic Policy and Regional Development
- · Staropolska Chamber of Industry and Commerce
- Świętokrzyskie Centre for Innovation and Technology Transfer
- · Świętokrzyskie Centre of the Foundation for the Development of Local Democracy
- · Chamber of Craftsmen and Entrepreneurs
- · Employers' Forum Association
- · Chamber of Commerce "Grono Targowe Kielce"
- · Świętokrzyskie Voivodeship Loan Fund
- · Świętokrzyskie Guarantee Fund
- · Main Information Point of the European Funds (GPIoFE)
- · Świętokrzyskie Lodge of Business Centre Club (BCC)
- Association for Integration and Development
- Świętokrzyskie Private Employers' Union "Lewiatan"
- · Vocational Training Institution in Kielce

#### Total number of business entities in Kielce

### /Salaries

#### **Call Center**

Jobs - English speakers (PLN gross)



POSITION	MINIMUM	MAXIMUM
Junior Consultant	3 000	4000
Consultant	4000	5 000
Senior Consultant	5 000	7000
Team Leader	6 000	9 000
Supervisor	7000	11 000
Manager	9 000	12 000

#### IT

Jobs - English speakers (PLN gross)



POSITION	MINIMUM	MAXIMUM
Net Developer	8 000	14 000
C++ Developer	8 000	14 000
Help Desk	4500	7 500

## Gross average monthly salary in PLN in Kielce



### Accounts payables / Accounts Receivables

Jobs - English speakers (PLN gross)



POSITION	MINIMUM	MAXIMUM
Junior accountant	3 800	4800
Accountant	4 300	6 000
Senior accountant	6 000	8 000
Team Leader	7500	10 500
Supervisor	9 000	11 000
Manager	10 000	13 000

### **General Ledger**

Jobs - English speakers (PLN gross)



POSITION	MINIMUM	MAXIMUM
Accountant	5 000	7 000
Senior accountant	6000	8 500
Team Leader	8 000	12 000
Supervisor	9 000	13 000
Manager	11 000	14 000

Source: Antal

## 'Culture, entertainment, recreation











#### **Conference facilities**

- · Kielce Trade Fair Conference Centre
- · Kielce Technology Park
- · Grand Meeting Center / Best Western Grand Hotel
- · The Jan Kochanowski University in Kielce
- · Kielce Business Centre
- · Kielce Culture Centre
- · Kielce Castle Hill Institute of Design
- · Odyssey Hotel
- · Qubus Hotel
- · Bińkowski Hotel
- · Świętokrzyska Concert Hall
- · Tęczowy Młyn
- · Fokusownia Kielce
- · Fokus Studio Kielce
- · The National Museum in Kielce
- · CK Technik Vocational Training Center

### Examples of business, cultural and sports events

- · The Business Council at the Mayor of Kielce
- · Świętokrzyskie Economic Forum
- · Kielce Technology Park
- · International Defence Industry Exhibition MSPO
- · The economic award "NOVATOR"
- · International Congress of Accounting Offices MKBR
- · Kielce Holidays
- International Competition for Designers and OFF FASHION Fashion Enthusiasts
- · The Scout Festival of School Youth Culture
- · Dance Music Festival Kadzielnia Amphitheater
- · Kadzielnia Sport Festival·
- · The Magic End of Vacation Amphitheater Kadzielnia
- · Jazz Music Festival Memorial to Miles
- · Documentary Forms Festival NURT
- · Nationwide Photo Competition "Life is beautiful"
- · Handball league matches
- · Football league matches



hotels including:

1 five-star \*\*\*

6 four-star \*\*\*

12 three-star \*\*

/Notes

#### Addresses to the Investor Assistance Centre





Focus on Kielce prepared by:



Kielce City Hall Investor Assistance Centre Strvcharska 6 St. 25-659 Kielce

& phone: (+48) 4l 36 76 57l, 4l 36 76 557 ☐ e-mail: coi@um.kielce.pl

www.invest.kielce.pl/en www.mapa.invest.kielce.pl/en

Pro Progressio - foundation supporting growth and promotion of outsourcing industry in Poland. The foundation cooperates with the public and private sector as well as with the international organisations operating in the outsourcing sector. Pro Progressio is a publisher of outsourcing sector media that is with OutsourcingPortal and Outsourcing&More

Pro Progressio manages the Pro Progressio Club, to which it invites business entities providing outsourcing services and organisations operating in direct environment of the sector. The club promotes and supports the development of the outsourcing activities, both in the area of services and production, furthermore, it facilitates the establishment of new contacts and increases the outsourcing brand awareness.

Fundacja Pro Progressio ul. Dziekońskiego l 00-728 Warszawa

**%** +48 22 213 02 44 ☐ info@proprogressio.pl www.proprogressio.pl

In cooperation with:











The Focus On Report may be disseminated or provided and disseminating the Report in print or parts of is prohibited solely as a whole and with a reference to the Report source: http://www.proprogressio.pl/pl/bazawiedzy/ exclusively by the Fundacja Pro Progressio and "RIPOSTA" DOKTÓR spółka jawna. Duplicating, copying, providing (consolidated text Journal of Laws 2006 No. 90, item 631).

and each and every time requires a permission by Fundacja Pro Progressio provided in writing under pain of nullity. focus-on.html. All copyrights to the Focus On Report, Content of the Focus On Report is subject to protection including the right to publish in print, are owned as prescribed by provision of law and in particular by the  $\mathsf{Act}$ on Copyright and Neighbouring Rights of February 4th 1994

Sources: Pro Progressio, Investor Assistance Centre in Kielce, Main Statistical Office, Antal, Cushman & Wakefield.

